

Candle Cash

FAQ for Leaders & Helpers

Helpful answers to the most common questions from group organisers

What exactly is Candle Cash?

Candle Cash is a simple, flexible way to raise money by selling beautifully-scented, UK-made candles. Your group receives a delivery of candles, sells them at your chosen price, and keeps the profit. There's no prepayment required, and any unsold candles can be returned for free.

How much do the candles cost?

Each candle costs your group £10. You choose your own selling price (we recommend £15–£20), and your group keeps 100% of the profit.

Do we have to pay upfront?

No – you place your order, we send the candles, and you have 28 days to pay the invoice. This gives you time to sell first, then pay using your profits.

What if we don't sell them all?

No problem – you can return any unsold candles for free in the original packaging. Just make sure their in the same condition as wen you recieved them.

Can we customise the candles?

Yes! You can request your preferred logo printed on the packaging sleeve (you'll just need to provide a vector file like an SVG).

Who do we contact for help?

You can get in touch with Candle Cash by contacting your organiser, or email Anna at anna.grice@candlecash.co.uk

How do we collect orders and payments?

You can take orders in whatever way suits your group – on paper forms, via email, WhatsApp, or in person. Most groups collect payment at the time of order (cash, bank transfer, etc.), so they have the funds ready before paying the invoice.

Can parents or supporters help sell candles too?

Absolutely! Many groups involve parents, relatives, and friends in the selling – especially for larger fundraisers like international trips. You can even give them the supporter info letter and a few candles to show around their workplace or community.

Can we choose different scents?

Our standard fundraiser scent is Lime, Basil & Mandarin – a popular, fresh fragrance that appeals to a wide audience. This keeps things simple for group orders. If you're ordering large volumes, we offer options – just ask!



For more questions, you can always check out our full FAQ linked in the footer of our website: www.candlecash.co.uk It's packed with helpful details!